



## ***Optional Premium Non-ProRated Lifetime Window Warranty*** ***5-Year Non Pro-Rated Glass Breakage Warranty***

**Earthwise™ Vinyl Windows** are warranted to the original purchaser, by the manufacturer, Tri-State Wholesale Building Supplies, Inc. (Tri-State). This Warranty remains in effect, except as noted, for as long as the original purchaser is living in and owns any interest in the property in which the Window Product was installed. Where the Property is owned by other than by an individual, such as rental property, school, church, or other public entity, etc., the warranty period shall expire 10 years from the date of manufacture.

### **Vinyl Frame and Sash: Lifetime Coverage**

Tri-State warrants that the vinyl extrusions for use in manufacturing the Earthwise Vinyl Window to be free from defects in material and workmanship and will not materially rot, rust, crack, warp, pit, corrode, peel, or blister and will not materially fail to maintain their basic color characteristics.

### **Insulated Glass: Lifetime Coverage**

Tri-State warrants the sealed insulated glass unit against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit.

### **Glass Breakage: 5 Year Coverage**

The Window Products will carry a 5-Year Glass Breakage Warranty. This warranty covers breakage for a period of 5-years from date of manufacture except glass damaged by acts of God, abuse or misuse. For new construction applications coverage begins upon owner occupancy.

### **Moving Parts: Lifetime Coverage**

Tri-State warrants that all parts are to be free from defects in material and workmanship.

### **Fiberglass Screen: Lifetime Coverage**

Tri-State warrants the fiberglass screening shall be free from rotting, staining or rusting, with the screen cloth being noncorrosive. Warranty does not cover damage due to insect damage.

### **Service: 1-Year Coverage**

Tri-State will provide labor for warranty service for 1-Year from date of manufacturing. This will cover any service due to manufacturing defects. Service Coverage will not be provided for problems due to faulty installation of Window Products.

### **Transferability**

This warranty is transferable under the following terms and conditions. Notification to Tri-State in writing and receipt of a \$75.00 transfer fee within 30 days of the transfer of ownership of the property in which the warranted products are installed. Upon transfer, the above terms apply except are limited to a period of twenty years from the original date of installation.

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### **Coverage Exclusions and Limitations**

Tri-State does not warrant the installation of the Earthwise Vinyl Windows into new or existing structures and this warranty excludes damages of any kind caused by accident, fire, or other acts of God, vandalism, misuse, abuse, chemicals, structural changes, or excessive temperature exposure, the modification of any Earthwise Vinyl Window including application of primers, paints or solvents, minimal fading, or any causes beyond the control of Tri-State.

Tri-State reserves the right to discontinue or to make changes in any of its Earthwise Vinyl Windows. If the Earthwise Vinyl Windows covered by this warranty are not available, in the event of replacement of defective window, Tri-State shall have the right to substitute a replacement window that in Tri-State's sole discretion is of equal quality or value.

Tri-State is giving you an Express Limited Warranty. Tri-State shall not be liable to you for a breach of any other written or oral express warranty given to you by dealers, contractors or distributors, of the Earthwise Vinyl Windows. Any implied warranties of merchantability and fitness for a particular purpose, are limited in time to the duration of this warranty. Your exclusive remedy shall be repair or replacement only on the terms stated in this warranty.

This Warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

### **Claims Procedure**

If you feel that your Earthwise Vinyl Window is defective, contact the contractor who installed it for inspection. If the contractor or party performing the inspection believes a part to be defective, he will contact Tri-State for appropriate action. If the contractor is unobtainable, ship the component, together with a copy of the warranty, to Tri-State at the following address. After repairing or replacing your components under warranty, Tri-State will ship the components (or a component of equal quality) to you at no cost. Tri-State will not be liable for any labor costs involved in replacing any parts described in this warranty except as noted above.

Any claims hereunder must be presented to Tri-State within the warranty period and within a reasonable period of time after discovering defects in the Window Products. The claim should describe the claimed defect, refer to the Window Registration number and provide proof of the date of original installation and the Original Purchasers name, address and telephone number. Write to:



**Tri-State**  
**Wholesale Building Supplies, Inc.**  
1550 Central Avenue  
Cincinnati, Ohio 45214

• Phone: (513) 381-1231 • Fax: (513) 381-8706 •  
email: sales@tri-statewholesale.com



### *To The Homeowner:*

We want to thank you for selecting our window to beautify and enhance the energy efficiency of your home. Our purpose as a company is to provide the most technologically advanced products on the market and to service our products within their designed capabilities.

We dedicate ourselves to these ends and hope that you see that dedication in the quality and design of our product for years to come.

**Earthwise** vinyl windows manufactured by Tri-State Wholesale Building Supplies, Inc. have excellent resistance to thermal conductivity—far superior to steel or aluminum.

**Earthwise** vinyl windows are maintenance free, do not corrode, pit, or rot, and the color is through and through, so they never needs painting.

**Earthwise** vinyl windows should not show condensation if proper humidity levels are maintained in the home. On the chart below are the maximum recommended interior humidity levels, based on 70°F interior temperatures.

Outside Temperature	Inside Relative Humidity
-20°F and below	15%
-20°F to -10°F	20%
-10°F to 0°F	25%
0°F to 10°F	30%
10°F to 20°F	35%
20°F to 40°F	40%

